7 Habits of Highly Effective People
Emotional Bank Account

Rank your employees and colleagues starting the person you think has the smallest emotional bank account with you to the person with the largest emotional bank account with you. Then rank on a scale from 1 – 10 each area, with 10 being the highest, where you think you stand in your actions in these areas for each person.

Employees and Colleagues with whom you work the closest	Under-standing the individual	Attending to the Little Things	Keeping Commitments	Clarifying Expectations	Showing Personal Integrity	Apologizing Sincerely when making a withdrawal	Actions: What can you do to increase your bank account for each person